

# Aidan Morello

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## EXPERIENCE

### **Kimball Farm, Westford MA** — *Cleaning, Parking, and Security Assistant Manager*

May 2021 - PRESENT

- Spearheaded a team of 35+ employees during peak season, ensuring efficient operations and high guest satisfaction
- Onboarded new staff, equipping them with essential skills and knowledge to uphold company standards and deliver exceptional service
- Maintained a calm and decisive demeanor during emergency situations, mitigating risk and ensuring guest safety
- Collaborated in crafting event schedules and optimizing team deployment to exceed guest expectations at corporate events
- Prioritized a pristine and secure environment through meticulous cleaning procedures and proactive risk assessment
- Navigated high-volume parking operations, directing vehicles efficiently and ensuring safe exit for guests
- Led the efficient and organized disassembly of the location after the season, maximizing efficiency and minimizing downtime
- Leveraged cross-training to provide adaptable support across departments, enhancing

## SKILLS

Basic knowledge in 3D modeling software such as Blender and Maya

Ability to remain calm and think critically during emergency situations

CPR Certified

Ability to create organized schedules to fit company needs

## AWARDS

## LANGUAGES

English

## operational fluidity and team collaboration

### **Witch's Woods, Westford MA — *Entertainment***

October 2021 - October 2022

- Orchestrated fear-inducing performances with a team of actors, crafting a chilling atmosphere for guests
- Mastered the art of delivering scares amidst sensory overload, thriving in strobing lights, thick fog, and pitch darkness
- Maintained peak energy and sustained character improvisation throughout multi-hour shifts, delivering consistent frights for every visitor

## **EDUCATION**

### **Westford Academy, Westford MA — *Diploma***

August 2017 - June 2021

### **Middlesex Community College, Lowell MA — *Undergraduate Work***

September 2022 - December 2022

### **Southern New Hampshire University, Manchester NH — *Undergraduate Work***

August 2024 - Current